

PRIMAX TRT, LLC — PRIVACY POLICY

Effective as of October 8, 2025

1. Introduction

Primax TRT, LLC (“Primax TRT,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy (“Policy”) explains how we collect, use, and safeguard your information when you visit our website <https://primaxtrt.com> (“Website”) or otherwise engage with our services.

By accessing or using the Website, you consent to the practices described in this Policy. If you do not agree with this Policy, please discontinue use of the Website immediately.

2. Information We Collect

We may collect personal and non-personal information in the following ways:

A. Information You Provide Directly

When you submit information through contact forms, consultations, or communications, we may collect:

- Name, email address, phone number, and other contact details
- Demographic information (such as age range or city)
- Information related to your inquiry or service request

B. Automatically Collected Information

When you visit our Website, certain data may be automatically collected through cookies, analytics tools, or log files, including:

- IP address and browser type
- Device information and operating system
- Pages viewed and time spent on the Website
- Referral URLs and site navigation data

We may use cookies and similar technologies to improve user experience, analyze traffic, and personalize content.

3. How We Use Your Information

Primax TRT may use the information collected to:

- Respond to your inquiries and provide requested information or services

- Connect you with independent medical providers for potential evaluation or treatment
 - Send administrative, promotional, or informational communications
 - Improve Website functionality, security, and performance
 - Comply with legal obligations and enforce our Terms & Conditions
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4. Sharing and Disclosure of Information

We do not sell or rent your personal information. However, we may share data in limited circumstances, including:

- With **independent licensed medical providers** for the purpose of connecting you to professional services
- With **third-party service providers** that assist with website hosting, marketing, or analytics (under confidentiality obligations)
- As required by law, subpoena, or court order
- To protect the rights, property, or safety of Primax TRT, our users, or others

Independent medical providers are solely responsible for their own use, handling, and storage of patient information and are not employees or agents of Primax TRT.

5. Consent to Communications

By providing your contact information through the Website, you expressly consent to receive phone calls, SMS/MMS text messages, emails, and other forms of communication from Primax TRT and affiliated providers. These communications may include information about services, promotions, scheduling, or follow-up care.

You may opt out of marketing communications at any time by following the unsubscribe instructions provided in emails or by contacting us directly.

6. Cookies and Tracking Technologies

Primax TRT uses cookies and similar technologies to enhance user experience, monitor performance, and collect analytics data.

You may disable cookies through your browser settings; however, doing so may affect functionality and certain features of the Website.

7. Data Security and Retention

We use reasonable administrative, technical, and physical safeguards to protect the personal information we collect. While we strive to maintain secure systems, no method of transmission over

the internet is 100% secure.

We retain personal information for as long as necessary to fulfill the purposes outlined in this Policy or as required by applicable law.

8. Third-Party Links

Our Website may contain links to third-party websites or services. Primax TRT is not responsible for the content, security, or privacy practices of any external site. Users are encouraged to review the privacy policies of third-party sites before submitting personal information.

9. Children's Privacy

The Website is intended for adults aged 18 and older. We do not knowingly collect personal information from children. If we become aware that information has been provided by a minor, we will promptly delete it.

10. Your Rights and Choices

You may request access to, correction of, or deletion of your personal information by contacting us directly.

You may also withdraw consent to communications or data processing at any time, subject to legal and contractual limitations.

11. Changes to This Privacy Policy

Primax TRT reserves the right to modify or update this Policy at any time. Updates will be posted on this page with a revised effective date. Continued use of the Website following such changes constitutes acceptance of the updated Policy.

12. Governing Law

This Policy shall be governed by and construed in accordance with the laws of the **State of Arizona**, without regard to conflict of law principles. Any disputes shall be resolved exclusively in the courts of **Maricopa County, Arizona**.

13. Contact Information

For questions or concerns regarding this Privacy Policy, please contact us at:

Primax TRT, LLC

Email: info@primaxtrt.com

Website: <https://primaxtrt.com>